



August 26, 2011

NOTICE OF TERMINATION OF ILLINOIS CARES RX BENEFIT

Dear Illinois Cares Rx Member:

We regret to inform you that your Illinois Cares Rx coverage is ending September 1, 2011. Please read this letter carefully for more information.

Due to budget reductions, a new Illinois state law, Public Act 097-0074, made changes to the Illinois Cares Rx drug coverage program. One of the changes is that the income limits to qualify for the program have been lowered. According to our records, your income is too high to continue to qualify for Illinois Cares Rx. This means that **beginning September 1, 2011 you will no longer receive benefits through Illinois Cares Rx.**

The table below shows the new income limits. To qualify for the program, your income would need to be **equal to or less than** these amounts. If your income has changed since you applied and you expect your 2011 income to meet these new limits, you may still qualify for the program. Contact one of the agencies listed at the end of this letter for assistance to file the necessary form (called Schedule P). You may find the Schedule P form at http://www.state.il.us/aging/1rx/cbrx/cbrx_forms.htm. If you want this form mailed to you, call toll-free: 1-800-624-2459 (24 hour-automated information), email Aging.ILSenior@illinois.gov, or visit one of the agencies listed below.

Household Size 1 (Income Limit)	Household Size 2 (Income Limit)	Household Size 3 (+) (Income Limit)
\$21,780	\$29,420	\$37,060

Section 1. If You Have Medicare, the following information applies to you. If you do not have Medicare, please skip to Section 2 (page 2).

If you are enrolled in a Medicare Part D plan, **you will continue to receive prescription drug coverage through that plan.** You will **not** be dropped from your Part D plan because of the change in Illinois Cares Rx.

Beginning September 1, 2011, if your Part D plan has a monthly premium, you will have to pay it. If you don't pay your premium, you may lose your Part D Coverage. In most cases, your Part D plan will send you a booklet of premium payment coupons to send in with your checks. However, some plans don't have premiums or your premium may be automatically deducted from your bank account or social security check. Contact your plan with any questions about your premium or to set up an automatic deduction.

Also beginning September 1, **the amount you pay for each prescription you fill may change.** In addition, you will have to pay any remaining deductible (if your Medicare Part D plan has a deductible).

Contact your Medicare Part D prescription drug plan for specific information regarding your premium and prescription costs. See page 4 for phone numbers for the Part D plans.

You can choose a different Medicare Part D plan. Since you no longer have Illinois Cares Rx, you can switch to a different Medicare drug plan for the rest of 2011 if you wish. You may choose a plan with costs and coverage that better meet your needs. However, if you decide to change plans, you must enroll in the new plan between July 1, 2011 and October 31, 2011.

For assistance comparing drug plan options in your area or enrolling in a different plan, contact one of the agencies listed at the end of this letter or on page 3. If you are in a Medicare Advantage plan that also covers your doctor and hospital care, you may wish to contact the Senior Health Insurance Program (SHIP) at 1-800-548-9034. Or you may visit www.medicare.gov on the web or call 1-800-MEDICARE (1-800-633-4227); TTY/TDD users should call 1-877-486-2048.

You will have another chance to change plans for 2012 along with everyone else during the regular annual enrollment period (October 15-December 7, 2011.)

Section 2. If You Do NOT Have Medicare, the following information applies to you.

You will no longer receive prescription drug coverage through Illinois Cares Rx. Beginning September 1, 2011, you will be responsible for paying the full costs for your medicines.

However, if you have Medicaid, discount programs, private health insurance, or get help through the V.A. that pays your prescription drugs, that coverage will not change.

Section 3. Illinois Cares Rx \$25.00 Rebate

If you currently get the monthly rebate, **your checks will stop.** Your August check (sent in September 2011) will be the last one you receive from the program.

Section 4. Help is Available

- For questions about your Illinois Cares Rx drug coverage, contact the Health Benefits Hotline at 1-800-226-0768 (TTY 877-204-1012); Senior HelpLine at 1-800-252-8966 (TTY 888-206-1327); or
- For Medicare counseling, contact the Senior Health Insurance Program (SHIP) at 1-800-548-9034 (TTY 217-524-4872); or
- For assistance with Illinois Cares Rx or comparing Medicare Part D plans, contact one of the local agencies listed on page 3; or
- You may qualify for assistance from a private discount program. Following are links to two websites that might be helpful:

<http://rxassist.org/default.cfm>

<http://www.rxoutreach.org/>

- Visit the following websites for additional information:

www.illinoiscaresrx.com

www.cbrx.il.gov

Section 4. If You Think We Made a Mistake

If you think we made a mistake and the income you reported on your most recent application is under the new income limits, you may appeal this decision by writing to the Illinois Cares RX Program Appeals at P.O. Box 19003, Springfield, IL 62794-9003. Your appeal must be postmarked within 30 calendar days from the date of this letter. Be sure to provide details about your income and any supporting documentation, such as a copy of your 2010 federal tax return. We will make every effort to address your appeal as quickly as possible. If you are simply appealing the new, lower income limits, your appeal will be automatically denied.

Help is available! Please call to schedule your appointment.

Our SHAP Outreach Sites will help you with Illinois Cares Rx and comparing Medicare Part D plans.

Call to schedule an appointment ▲ accepts local calls only		SHAP Outreach Sites help <i>older adults and persons with disabilities</i> file the IL-1363 application	
Adams	800-252-9027	Cook Suburban North	
Alexander	618-734-1050	Barrington	847-253-5500
Bond	618-664-1465	Elk Grove	847-524-8800
Boone	815-544-9893	Evanston	847-864-3721
Brown	800-252-9027	Hanover	847-253-5500
Bureau	800-554-5955	Maine	847-784-6000
Calhoun	800-252-9027	New Trier	847-784-6000
Carroll	866-214-1959 ▲	Niles	847-864-3721
Cass	800-252-2918 ▲	Northfield	847-784-6000
Champaign	217-352-5100	Palatine	847-991-1112
Christian	800-252-2918 ▲	Schaumburg	847-524-8800
Clark	217-382-4126	Wheeling	847-253-5500
Clay	618-532-1853	Crawford	618-544-8811
Clinton	618-594-2321	Cumberland	217-849-3965
Coles	217-639-5166	Dekalb	815-758-6550
Cook		DeWitt	217-935-9411
Chicago- Age 60 and older		Douglas	800-967-6552 ▲
	312-744-4016	DuPage	800-528-2000
Chicago Persons with Disabilities		Edgar	217-465-8143
Age 59 and under		Edwards	618-445-2017
Garfield Center	312-746-5400	Effingham	618-532-1853
North Area Center	312-744-2580	Fayette	618-532-1853
Trina Davila Center	312-744-2014	Ford	217-379-9281
King Center	312-747-2300	Franklin	618-937-3511
South Chicago Center	312-747-0500	Fulton	309-674-2071
Englewood	312-747-0200	Gallatin	618-272-7570
Cook – Suburban	800-699-9043	Greene	800-252-2918 ▲
Cook Suburban South		Grundy	800-528-2000
Bloom	708-754-9400	Hamilton	618-643-2676
Bremen	708-596-2222	Hancock	800-252-9027
Calumet	708-596-2222	Hardin	618-287-2501
Lemont	708-361-0219	Henderson	800-708-9968
Orland	708-361-0219	Henry	800-659-9952
Palos	708-361-0219	Iroquois	815-432-5785
Rich	708-596-2222	Jackson	618-457-4151
Stickney	708-636-8850	Jasper	618-783-3660 or 618-783-3145
Thornton	708-596-2222	Jefferson	618-532-1853
Worth	708-361-0219	Jersey	800-252-2918 ▲
Cook Suburban West		JoDaviess	800-424-6696 ▲
Berwyn	708-447-2448	Johnson	618-658-8140
Cicero	708-447-2448	Kane	800-528-2000
Leyden	847-455-3929	Kankakee	800-528-2000
North Proviso	708-547-5600	Kendall	800-528-2000
South Proviso	708-354-1323	Knox	877-638-4683
Village of Brookfield	708-354-1323	Lake	800-528-2000
Village of LaGrange	708-354-1323	LaSalle (upper)	800-535-5970
Norwood Park	708-456-7979	LaSalle (lower)	866-331-8034
Oak Park	708-383-8060	Lawrence	618-943-2177
River Forest	708-383-8060	Lee	888-239-9228▲
Riverside	708-354-1323		
		Livingston	815-842-3484
		Logan	800-252-2918 ▲
		Macon	217-423-6550
		Macoupin	800-252-2918 ▲
		Madison	800-326-3221
		Marion	618-532-1853
		Marshall	309-674-2071
		Mason	800-252-2918 ▲
		Massac	618-524-9755
		McDonough	877-837-5733
		McHenry	800-528-2000
		McLean	800-570-7284 ▲
		Menard	800-252-2918 ▲
		Mercer	888-825-1050
		Monroe	618-939-8880
		Montgomery	800-252-2918 ▲
		Morgan	800-252-2918 ▲
		Moultrie	800-736-4675 ▲
		Ogle	800-541-5479 ▲
		Peoria	309-674-2071
		Perry	618-542-3511
		Piatt	217-762-7575
		Pike	800-252-9027
		Pope	618-683-7741
		Pulaski	618-745-6149
		Putnam	800-757-4579
		Randolph	618-826-5108
		Richland	618-395-3223
		Rock Island	800-788-6308
		Saline	618-252-7940
		Sangamon	800-252-2918 ▲
		Schuyler	800-252-9027
		Scott	800-252-2918 ▲
		Shelby	888-299-9553 ▲
		St. Clair	800-326-3221
		Stark	309-674-2071
		Stephenson	800-424-6696 ▲
		Tazewell	309-674-2071
		Union	618-833-4197
		Vermilion	217-443-2999
		Wabash	618-262-7403
		Warren	866-734-5677
		Washington	618-243-6533
		Wayne	618-842-2261
		White	618-382-3111
		Whiteside	888-622-9230 ▲
		Will	800-528-2000
		Williamson	618-988-1585
		Winnebago	800-779-1189 ▲
		Woodford	309-674-2071

2011 Illinois Cares Rx Coordinating Plans

Coordinating Stand-Alone Medicare Part D Prescription Drug Plans

AARP Medicare Rx Preferred
Enrollment and Customer Service:
(877) 710-5083; 711 (TTY)

SilverScript Value
Enrollment: (866) 634-6557;
(866) 552-6288 (TTY)
Customer Service: (866) 235-5660;
(866) 236-1069 (TTY)

First Health Part D – Premier
Enrollment and Customer Service:
(866) 865-0662; 711 (TTY)

WellCare Classic
Enrollment: (888) 293-5151
(888) 816-5252 (TTY)
Customer Service: (888) 550-5252;
(888) 816-5252 (TTY)

Coordinating Medicare Advantage Part D Drug Plans

These companies offer many Medicare Advantage plans that coordinate with Illinois Cares Rx. Some plans are only available in certain counties. Contact the company about which plans coordinate with Illinois Cares Rx. When you enroll, tell the plan you are an Illinois Cares Rx member.

Erickson Advantage
Enrollment: (800) 989-1389
Customer Service: (866) 314-8188;
771 (TTY)

Group Health Plan, Inc. (GHP)
Enrollment: (877) 409-8047; 711 (TTY)
Customer Service: (800) 533-0367; 711 (TTY)

Essence Healthcare
Customer Service and Enrollment:
(866) 597-9560; 711 (TTY)

Health Alliance Medical Plans
Customer Service and Enrollment:
(800) 965-4022; (866) 883-8551 (TTY)

HealthSpring
Customer Service: (888) 588-4827;
(866) 206-5565 (TTY)
Enrollment: (888) 886-1993;
(866) 206-5565 (TTY)

SecureHorizons by United Healthcare - Evercare
Enrollment: (800) 905-8671
Customer Service: (877) 702-5110;
771 (TTY)

Humana
Customer Service and Enrollment:
(888) 445-8678; 711 (TTY)

Personal Care Advantra
Customer Service and Enrollment:
(866) 784-4916; 711 (TTY)

SecureHorizons by United Healthcare - AARP Medicare Complete
Enrollment: (800) 577-5623
Customer Service: (800) 643-4845;
771 (TTY)

WellCare
Enrollment: (877) 232-7119;
(877) 247-6272 (TTY)
Customer Service: (866) 334-6876;
(877) 247-6272 (TTY)